



Selska cesta 112c

10 000 Zagreb, Hrvatska

OIB: 25858858563

+385 1 4573 937

[www.mmh.hr](http://www.mmh.hr)

[info@mmh.hr](mailto:info@mmh.hr)

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## Privacy Policy

Mreža mladih Hrvatske (MMH), Personal Identification Number (OIB): 25858858563, with its registered office at Selska cesta 112C, Zagreb, Republic of Croatia as the controller of your personal data, uses and protects all information you provide to us when using the website [www.mmh.hr](http://www.mmh.hr) or applying to participate in our events by completing an online application form.

MMH undertakes to protect your personal data and hereby informs you of this through the text below.

Please check the personal data protection policy periodically, as changes may occur and will be displayed on the website.

Personal data means any information relating to an identified natural person or an identifiable natural person. Specifically, personal data includes all data used to establish the identity of a user (for example, first and last name, email address, residential address, Personal Identification Number (OIB), etc.).

Processing of personal data means any operation or set of operations performed on personal data, whether by automated means or not, such as collection, recording, organisation, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, publication or otherwise making available, alignment or combination, blocking, erasure or destruction, and the performance of logical, mathematical and other operations on such data.

### **We collect your personal data, among other circumstances, in the following cases:**

- If you contact us directly through our website to request information or make inquiries using our contact form.
- If you respond to our direct marketing campaigns, for example by completing a contact form to enter your data on our website.
- If you register for our events by completing an application form.
- If our partners provide us with your data in a permitted manner.
- If you are under 16 years of age, please do not provide us with any data without the approval of a parent or guardian.

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**Mreža mladih Hrvatske (MMH)** je savez od preko 70 nevladinih udruga mladih i za mlade koji u Republici Hrvatskoj djeluje kao nacionalna krovna organizacija mladih (eng. National Youth Council) i članica je Europskog foruma mladih. MMH je nevladina, neprofitna i nestranačka udruga osnovana u prosincu 2002. godine. MMH zagovara i promiče interese i stavove mladih na načelima tolerancije, razumijevanja te poštivanja njihovih prava i potreba.

**We collect personal data primarily for the purposes of:**

- Ensuring the provision of the requested service.
- Responding to your inquiry as efficiently as possible.
- Promoting our services in accordance with your expressed interest.
- Our internal statistical data processing.
- Enabling the distribution of publications, brochures and other related promotional materials.
- Demonstrating the designated use of funds provided from public funds and by local, national and European donors.

**Data covered by the Personal Data Protection Policy, i.e. the Privacy Policy:**

- First and last name
- Date of birth
- Address
- Email
- Telephone and/or fax number
- Personal Identification Number (OIB)
- Organisation or institution where you work
- Other information that you exchange with us and wish to remain confidential

**How your data may be used**

- The use of personal data in accordance with personal data protection regulations must be justified on the basis of one of the legal grounds. Justified grounds for data processing include, among others, legitimate interest, contractual obligation, legal basis and consent. We use processing based on legitimate interest to promote and provide information about our services, for the purpose of maintaining the highest standards in the sale of services from our offering. The fundamental rights and freedoms of existing and potential customers have been weighed against our interest in processing data for the stated purpose.
- Personal data may be transferred to third parties provided that there is a justified basis for the transfer, such as the provision of a service or the fulfilment of a contractual or legal obligation.

- We use direct marketing based on your personal data to inform you about news and promotions in our offering, special purchasing benefits, presentations of new products, as well as our participation in trade fairs, conferences and other events, exclusively with your consent.
- Consent to direct marketing may be withdrawn at any time. Any person may also object at any time to the processing of data for the above-mentioned purpose.
- We are subject to the laws of the Republic of Croatia, as well as supranational regulations, and are obliged to comply with them, including providing your data to law enforcement authorities, regulatory and judicial bodies, and third parties involved in litigation in connection with proceedings or investigations anywhere in the world where required. Where permitted, we will refer such a request directly to you or notify you before responding, unless doing so could affect the prevention or detection of crime.
- Providing personal data for the purpose of complying with binding requests for your data constitutes a legal obligation that depends on the specific request.

We use various security measures, including encryption and authentication, to protect and maintain the security, integrity and availability of your data.

**Among other things, we also use the following measures:**

- Strictly restricted personal access to your data based on the “need-to-know” principle.
- Secure transmission of collected data.
- Installation of firewalls on IT systems to prevent unauthorised access.
- Continuous monitoring of access to IT systems to detect and prevent misuse of personal data.

All your data is stored on our secure servers and the secure servers of our partners, and is accessed and used in accordance with our security rules and standards. The protection of the privacy of your data is continuous, and we take all measures necessary to protect it. We process personal data securely, including protection against unauthorised or unlawful processing and against loss.

By completing the contact form or registering on the website [www.mmh.hr](http://www.mmh.hr), the User gives separate consent for the processing of their personal data specified in the registration form for the specified purpose(s). The purposes stated in the registration or contact form require separate consent for each individual purpose, except for those necessary for entering into a contract.

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We undertake to protect the privacy of the personal data of all Users and will handle such data in accordance with the EU General Data Protection Regulation ([679/2016](#)) and other applicable national regulations. We must not and will not use the collected personal data of registered users and website visitors without authorisation or make it available to third parties, except in cases where this is permitted by a specific law, constitutes our legal obligation, or is necessary for the fulfilment of contractual obligations.

We undertake not to misuse personal data from any registration form or data collected through cookies, nor to disclose such data to third parties without your permission, except in cases expressly prescribed by law and in cases where this is necessary for the fulfilment of obligations.

All your data is kept strictly confidential and is accessible only to employees who need such data to perform their work. All our employees and business partners are responsible for respecting the principles of privacy protection. We undertake to protect your personal data by collecting only basic information about users and potential customers that is necessary for the fulfilment of obligations or the performance of a contract. Data automatically recorded when accessing the website (IP address, domain name, browser types, number of visits, time spent on the website, etc.) will be used exclusively to assess website traffic and improve its content and functionality, i.e. for statistical and security purposes.

We also inform Users about how the collected data is used and use it for marketing campaigns exclusively on the basis of separately obtained consent. In the event of a change to any personal data (e.g. place of residence, delivery address) recorded during any registration, the User is obliged to update the change in their user data as well.

In accordance with the General Data Protection Regulation, the Act on the Implementation of the General Data Protection Regulation and other regulations relating to data protection, for the purpose of protecting the confidentiality of personal data, we specifically undertake to process Users' data in accordance with the law and in good faith; to collect data exclusively for precisely specified and lawful purposes; not to disclose data to any third party without your prior consent; not to transfer your personal data to countries outside the EU if the country does not ensure an adequate level of data protection; to ensure appropriate, secure storage of your personal data in a manner that does not exceed the purpose for which the data was collected and for which it is processed; to ensure the accuracy of your personal data; to ensure that personal data is processed only for the period and purpose for which it is necessary; and to take



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all necessary and appropriate technical and organisational measures to prevent the destruction, damage or loss of personal data.

If you no longer wish us to process your data in any way, or if you request the erasure, rectification or transfer of your data, please notify us by sending an email to [info@mmh.hr](mailto:info@mmh.hr), using the “[Data Subject Request](#)” form.

We may contact you to verify the authenticity of the request. Data that must be retained after the termination of any subscription in accordance with accounting and tax regulations will not be erased.

The retention period for Users' data is 5 (in words: five) years from the date of termination of the business relationship or until receipt of a request for erasure from the individual to whom the personal data relates, after which the personal data is erased. We retain personal data for longer than the stated period only if this is required by applicable regulations in the Republic of Croatia or by supranational legislation.

If you have objections to the processing of your data, you may lodge a complaint with the competent state authority, in accordance with the General Data Protection Regulation and national legislation.

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